# L1 Support Operations ( 79750212 )

Job Responsibilities :  
  
Acknowledges tickets , creates logs, categorizes, prioritizes, tracks,and routes incidents reported by users or alarms raised by monitoringtools to the concerned team to ensure resolution & closure of ticket.

Education Requirement :  
  
B.E/B.Tech/MCA

Experience Requirement :  
  
2 - 8 years

Skills & Competencies :  
  
Problem Solving, Troubleshooting

Location Map : Mumbai RCP